

2026 Lincoln Hills Summer Amphitheater Series

Guidelines & Restrictions

Admission: Wristbands are required and must be worn during concert. **Online buyers must exchange e-tickets for wristbands at the Lifestyle Desks prior to concert date. Online receipt required for wristband pick up. On concert date, wristband exchange will only be honored at Orchard Creek Lifestyle Desk. Lost tickets/wristbands will not be replaced.**

ADA: The designated paved area is located in the Amphitheater's center top tier. Additional paved areas adjacent to the Lifestyle booth are also available for handicap accessible seating. Patrons with wheelchairs and scooters have priority access. (Guests may be limited due to space.)

Chairs/Seating: Guests must provide their own concert chairs. Seating is first-come, first-served. Chairs may be set up **between 6:00 AM and 5:00 PM** on the day of the event. Amphitheater will close at 5:00 PM on the day of the event and **re-open at 6:30 PM**, an hour prior to concert. **Chairs placed prior to 6:00 AM, or that exceed a height maximum of 36", will be removed** and placed on the upper patio terrace. SCLH is not responsible for loss of chairs/blankets left unattended. **Do not move chairs already in place. Do not lay chairs flat/horizontally on ground to save extra spaces.**

Dancing: Dancing in front of raised stage permitted. This may slightly obstruct view of patrons seated on Amphitheater's bottom tier. Use steps and walkways to get down to dance areas. **Do not step over, or off of, walls to get to dance areas, as there is high risk of falling.** Volunteers and/or staff may ask you to leave the concert if you do not use steps and walkways.

Decibels Warning: In order for the music/sound to travel far enough, so all patrons can hear the concert well, the decibels may be high. **Sitting close to the stage and speakers may be too loud for some people, especially those that wear hearing aids.** If this is a concern, sit further back. (The volume does have to be louder on particularly hot and/or humid days, so sitting on the upper level is recommended for those affected.) Sound technicians are unable to turn the volume down once the concert begins.

Entertainers: Please be respectful of performers/singers/entertainers by avoiding physical contact of any nature.

Food & Beverage: No-host bars and food concessions available throughout the concert. **Patrons are allowed to bring water in factory sealed clear plastic bottles or empty clear plastic container. No outside alcohol, beverages or food is permitted.** *(Volunteers at entrances are required to enforce these rules. They do not set the rules -- please be understanding and courteous to our Lincoln Hills volunteers.)*

Not Allowed: High-back chairs that exceed 36 inches, outside food, beverages and alcohol, cans, glass bottles, ice chests/picnic baskets, chair umbrellas or canopies, smoking of any kind, and pets that are not registered service animals. (Backpacks and bags may be searched by security or staff.)

Parking: We have limited parking at Orchard Creek Lodge. Please carpool or walk. The parking areas across our parking lot by the Wells Fargo and office buildings are available after 5:00 PM. Street parking is only allowed where permit signs are posted.

Safety: Use paved walkways while walking down to the stage, to the concessions and while leaving after the concert. Do not sit, stand, or walk on the walls down by the dancing area, as stones can become loose and break. Do not step off the concrete tiers down to the main dance area -- please **always use the walkways/steps.**

Venue Adjustment: In the case of extreme daytime heat, or other inclement weather, the association may make the decision to move the concert indoors, to the Orchard Creek Ballroom. Seats will go to the first 390 tickets purchased. If there are more than 390 tickets sold when the decision is made, then those tickets will be refunded.

Show Cancellation: All sales are final. **No refunds or exchanges will be issued** (includes situations of unexpected "Acts of God," "Force Majeure," local authority related, or any other unforeseen situations that prevent the event from safely being held).

Frequently Asked Questions

- 1) ***Where are the concerts held?*** Concerts are at Sun City Lincoln Hills at the Orchard Creek Amphitheater, located behind the Orchard Creek Lodge at 965 Orchard Creek Lane in Lincoln, CA.
- 2) ***How many entrances are there to the venue?*** There are four designated areas to the amphitheater: between Orchard Creek Lodge and WellFit entrance, through Orchard Creek Lodge by the front desk, through the hallway from the Ballroom entrance and between Meridians and Lincoln Hills Golf Shop.
- 3) ***Do all shows start at 7:30 PM?*** Yes. All concerts, May through September, start at 7:30 PM.
- 4) ***What time do doors open?*** Doors open at 6:30 PM, one hour prior to the show.
- 5) ***Is there a discount if we purchase all 10 shows in the series?*** Yes! A 20% discount, which is \$5.40 off of each show (total of \$54.00)! The series packages go on sale April 17 and will be sold through May 22 only.
- 6) ***Can we reserve/hold spots for friends?*** No. Space is first-come, first-served. Space can only be reserved/held with a standing chair. No laying chairs or tables down on ground to save extra space. No roping areas.
- 7) ***What time can I set up my chairs?*** Chairs may be set up early/before the concert between 6:00 AM and 5:00 PM on concert dates. Seats placed prior to 6:00 AM will be removed and placed on top terrace. The Association is not responsible for moved or lost chairs. Should you choose to place/leave chairs and belongings unattended in the amphitheater, it is at your own risk. Staff and volunteers do not watch, or help find, missing items.
- 8) ***What happens if I cannot come in between designated hours for chair set up?*** You bring your chair with you when gates/doors re-open an hour prior to the show.

- 9) **Can we use any chair?** You may use any outdoor/lounge chair as long as the back of height of the back of the chair from the ground does not exceed 36" so as not to obstruct view. Chairs not following required chair height will be tagged and moved to the top tier. (Please note that low beach chairs do not work well, as your view will be obstructed.)
- 10) **Can we bring an umbrella or tall hats?** You may use an umbrella as long as you put it down when the show starts. We ask that you wear ball caps instead of tall/big hats so as not to impede viewing of others.
- 11) **Is the capacity limited?** Capacity at the Amphitheater area will be limited to 2,050 people including staff, volunteers and vendors.
- 12) **Can I buy tickets for friends?** SCLH residents may purchase a maximum of 10 tickets to include their friends/family. Guests may or may not live in Lincoln Hills.
- 13) **Can we bring our grandkids to the show?** Yes, however, the concerts are not geared for children. Every person who enters, regardless of age, is required to have a purchased wristband.
- 14) **Will there be food and bars available at the show?** Yes, SCLH Catering department will have food and bars available (for purchase) when doors open. You may also make reservations for dinner prior to the show at Meridians Restaurant (916) 625-4040. Handel's Ice Cream of Roseville will also have ice cream for purchase.
- 15) **Do we still need tickets if we are dining at/on the Meridians patio?** YES - Only those with concert tickets/wristbands will be seated for patio dining on show dates. The patio opens to ticket holders one hour prior to show time, when the gates open.
- 16) **Can we bring our own drinks/food?** No. Attendees may only bring sealed bottled water to the show. (Frozen sealed bottled water is allowed.)
- 17) **Can we bring in empty water bottles?** You may bring in empty bottles that are clear plastic only, if you wish to get water from the Igloo containers that are located inside the venue. There are bottles of water for sale at all bars, as well as the food concession.
- 18) **Where can I purchase tickets?** Tickets may be purchased online www.SCLHResidents.com or at the Lifestyle Desks at both Orchard Creek and Kilaga Springs Lodges.
- 19) **How can I pick up my wristband for the show if I purchased online?** Online buyers must bring their printed tickets to exchange for wristbands at the Lifestyle Desks at either KS or OC Lodge any time prior to show date. BUT, wristband pick up will only be available at Orchard Creek lodge on the day of concert.
- 20) **What happens if I lose my wristband?** Wristbands will not be replaced. Please keep them in a safe place after pick-up.
- 21) **What happens if I can't attend the concert?** Feel free to gift or sell your wristbands to friends. NO refunds will be provided unless the Lifestyle Department cancels the concert.
- 22) **Will we be allowed to dance in the venue?** Yes, you are encouraged to dance in the designated dance areas by the stage. You may also dance up in the back, as long as you do not obstruct others' views.
- 23) **Is there ADA handicap accessible seating available in/at the venue?** Yes. Attendees with mobility issues may set up their seat in marked ADA areas. (Staff and volunteers can direct you to these areas.) The area in front of the Ceramics Room is reserved for ADA needs, in

addition to the ADA seating located on the third tier of the amphitheater. Those with wheelchairs and electric scooters have priority in these areas. Those with walkers are given next priority when there is space. We request that only one guest/companion accompanies each guest with ADA needs, but if there is space for more, then they will be allowed. (They may be asked to move to make room for any additional folks that need accessible seating, if they come later.)

- 24) ***Is smoking allowed in the venue?*** No smoking of any kind is allowed (including eCigarettes) in the venue or lodges.
- 25) ***Are pets allowed in the venue?*** Only registered service animals are allowed in the venue.
- 26) ***Can the sound be turned down if it is too loud for me?*** No, unfortunately. The sound technicians work with the band during sound check to set the balance, volume, etc. They may adjust in the beginning of the show and may take several minutes, so please be patient. If decibels are a concern, sit further back from the stage. If it is particularly hot, sit on the highest tier, as decibels must be higher to reach all guests in hotter temperatures. The sound also needs to be louder for larger audiences, so sit higher up in those instances, as well. The Lifestyle tent/booth does have free disposable earplugs, if needed.
- 27) ***Is there First Aid or medical emergency help at the concerts/venue?*** EMS Services will be on site for medical emergencies. Additionally, the Lifestyle booth, located just inside the venue through the WellFit gates (next to the porta bar) has a first aid kit available, as well as an AED machine. There are also cold electrolyte drinks and bottled water available for emergency use only. Please note – all staff and volunteers in blue SACS t-shirts are available to help in any emergency (including calling 911). They are also there to help with any incidents that may not be emergencies that need to be reported to the Association.